

Warranty

Activate Your Lifetime Chrome Warranty

Warranty Coverage

If your Performance Machine, Inc. product is defective in material or workmanship and you return it to us within one year from the date of purchase, we will replace it or, at our option, repair it at no charge to you. If we repair the defective part, we may use reconditioned replacement parts or materials. If we replace it, we may replace it with a reconditioned one of the same design. Any product to be considered under a warranty claim must be returned to Performance Machine for quality inspection with original receipt. Upon confirmation that a product is covered under warranty, PM will repair or replace parts as quickly as possible. Warranty is limited to product repair or replacement only. Product purchased through the distributor is subject to the terms of the Performance Machine warranty above and as such we will repair or replace product deemed to fall within the warranty terms. Performance Machine does not issue credits or refunds on products purchased directly from a distributor.



Chrome Warranty

Standard Two Year Unconditional Warranty

The chrome finish on your Performance Machine product is of the highest quality, but to ensure its longevity it must be maintained properly. Salt, sand, and humidity are bad for chrome. If you ride the motorcycle in these conditions and do not clean and dry the chrome parts, the life of the chrome will be shortened. Do not use any abrasive cleaners or waxes. Performance Machine reserves the right to determine if the product has been maintained properly and has not been abused. If your Performance Machine, Inc. chrome product has been maintained properly and has not been abused, you may return it to Performance Machine within two years of the invoice date and if upon inspection it is found to be defective, we will replace it, or at our option repair it.



Lifetime Limited Chrome Warranty

Performance Machine, LLC offers a Lifetime Limited Warranty on PM and Xtreme branded products sold within the continental U.S. after February 1st, 2012. The Lifetime Limited Warranty is non-transferable and applies only to the original consumer purchase. The end user must complete the warranty registration process at (CLICK HERE) within 90 days of the invoice date. In order to file a warranty claim, the consumer must provide the original purchase receipt and the warranty confirmation from Performance Machine generated during the warranty registration process. If warranty claim requirements are not met, the warranty will default to Performance Machine's Standard Chrome Warranty.



Black Ano Warranty

Two Year Unconditional Warranty

The black anodize lnish on your Performance Machine product is of the highest quality, but to ensure its longevity it must be maintained properly. Exposure to UV rays is bad for black anodize. Do not use any abrasive cleaners or waxes. Performance Machine reserves the right to determine if the product has been maintained properly and has not been abused. If your Performance Machine, Inc. black anodize product has been maintained properly and has not been abused, you may return in to Performance Machine within two years of the invoice date and if upon inspection it is found to be defective, we will replace it, or at our option repair it.



How to Obtain Warranty Service

Warranty Exclusions

This warranty does not cover any damage to the product caused by accident, misuse, failure to follow installation and operation instructions, misapplication, alteration or attempted unauthorized repair service by anyone other than us. This warranty does not cover wheels used on the street or highway that are designated in our catalog for racing purposes only. In addition, due to the unusual stresses placed on all parts used on the race track, Performance Machine, Inc. will warranty at their discretion any parts used for racing purposes. Due to climate and exorbitant shipping costs, Performance Machine Inishes will not be guaranteed outside of the 48 Contiguous United States.



Limitations of Warranty

Repair or replacement of the product by us is your sole and exclusive remedy. Implied warranties, including those of Itness for a particular purpose and merchantability, are limited in duration to the one (1) year term of this express warranty. We will not be responsible for incidental or consequential damages. There are no express warranties which extend beyond those set forth in this document. All warranties are non-transferable and are limited to the original end user of the product. Warranty period is based on the invoice date of the product.



State Law Rights

Some states do not allow the exclusion or the limitation of incidental or consequential damages or a limitation of the duration of implied warranties so some of the above limitations or exclusions may not apply to you. This warranty gives you specilc legal rights and you may also have other rights which may vary from state to state.

