

Care & Tips

PACKS

We want you to follow the instructions on the care label for each product. Care labels are typically found inside of the product. If you can't see it, look again.

PACK CLEANING

- After every ride, empty the pack completely and brush clean soiled areas with soapy water
- Never put your pack into a washing machine or dryer, this damages the PU coating
- The pack fabrics can't be ironed
- Zippers must be kept clean
- To store: close the pack and keep it in a dry, well ventilated place
- We recommend you to follow the instructions on the care label for each product. Care labels are typically found inside of the product

BLADDERS

The best way to keep your bladder in top-notch shape is to clean it with soap and water and let it dry completely after every use.

The Shape-Shift™ and Elite™ bladders are especially easy to clean because they're reversible! They are also dishwasher (top-shelf only) friendly. Follow these steps for a carefree reservoir: *Not for our Disposable™ bladders.

SHAPE-SHIFT™ & ELITE™ BLADDERS CLEANING

- Drain all liquids remaining in the bladder and remove the tube
- Place your hand in the bladder, grab the bottom, and pull it back through the top opening (just like turning a sock inside-out). The molded opening can also be flipped after the bladder body has been reversed
- Clean the reservoir with mild soap and water or place in the top rack of the dishwasher
- Let the bladder dry out completely while reversed
- Reverse right side out for storage

DISPOSABLE™ BLADDER CLEANING

- Bladders used only with water can be reused number of times, just drain all remaining water and clean the bladder with mild soap and water
- Let the bladder dry out completely while hanging/standing with the cap at the bottom
- Bladders that have been filled with liquids other than water, should be replaced after each use due to the risk of bacterial growth inside the bladder
- Bladders that's worn out should be replaced with a new fresh refill bladder

Our disposable bladders are manufactured in a strong plastic-foil which are recyclable and BPA-free and approved for food-stuffs.



TUBE & BITE VALVE CLEANING

- Disconnect the drink tube from the reservoir
- Grasp the bite valve in one hand and tube in the other. Pull the valve firmly to remove the bite valve from the tube
- Gently remove the silicone sheath from the valve and clean with mild soap and water. Rinse thoroughly
- Clean the inside of the tube with mild soap and water. Insert a tube brush in the open end of the tube and scrub. Rinse thoroughly
- After drying the components, carefully reattach sheath to valve and re-install bite valve to tube

WHAT IF MY BLADDER GOT STAINED?

The material used in most our bladders, Thermoplastic Polyurethane (TPU), is chosen for superior durability and flexibility. It is porous and can be stained like fabric. Staining is generally caused by food coloring used in gel or liquids and does not affect the functionality of the product; yet can be difficult to remove. A company called Clean Ethics has engineered a chlorine free, non-toxic, and biodegradable tablet that is safe for virtually any surface, called Bottle Bright. We recommend using this product to combat stains and odors in your bladder.

WHAT IF MY BLADDER CATCHES TASTE?

Some users may initially notice a plastic-like taste when using any of our products made with TPU. This taste typically subsides over time and can be eliminated by simply squeezing juice from a lemon into the product, filling it with water, and then freezing it. After frozen, remove, thaw, and rinse.

Product care inquiries contact via e-mail: