SCORPIO

Ride FAQS

How does RIDE work?

RIDE contains a state of the art GPS receiver, a 3-axis accelerometer, security system and GSM/GPRS module all built in to a compact, weatherproof unit. These components work together to detect location, movement, speed, shock, tilt and ignition status. This information is transmitted through a data cellular connection to our secure tracking server, which you can access with our free iPhone or Android application or with any smartphone or computer. Using these interfaces, you can view current as well as historical reports and interact with your vehicle with unlimited range. RIDE incorporates advanced theft prevention, GPS tracking, SMS and e-mail alerts with programs that allow motorcycle enthusiasts to document and share their riding experience. RIDE requires a monthly data plan to be fully functional as a GPS/GPRS system.

How is RIDE different from other tracking systems?

RIDE is much more than just a tracking system. RIDE incorporates a state of the art security system to deter theft as well as the ability to track and recover your vehicle if it is stolen. The GSM/GPRS technology keeps you connected from anywhere, allowing you to control alarm, tracking and reporting functions with our free iPhone or Android application or with any smartphone or browser. In addition, RIDE allows you to share maps of your favorite rides, get ride stats, progress reports and more.

Is it difficult to install?

The compact unit and flexibility of mounting angles makes it easy to conceal the unit. RIDE is a simple 3 wire install that will easily connect to any powersports vehicle that uses a key and a 12-volt battery.

The RIDE unit is installed, what do I do next?

The next step is to set up your account and purchase the Data Plan. All the information you will need to activate the service is provided with your RIDE system hardware. At this point, you will set up your personal RIDE account and have immediate access to the features and programs.

How do I know RIDE is working?

After purchasing the service plan and configuring your RIDE account, the status and location of your vehicle will be displayed immediately. If there is any movement, shock, tilt, perimeter or ignition alerts you will be notified immediately by text message.

Can I see where my vehicle has been over the last few weeks?

Yes, you can view a history report anytime from your PC or smartphone. RIDE will save historical data for 1 year.

What is a Geofence and how can I use it?

A geofence is a rectangle or round perimeter that you set up from your RIDE app. Geofences can be used to send alerts when entering or exiting the pre-established perimeter. RIDE's Plan a Ride

feature has been designed to work with geofences to provide the rider with progress reports and trip stats.

Will RIDE drain my motorcycle battery?

The simple answer is NO. RIDE has been optimized to work with motorcycle batteries and draw the least amount of power as necessary. Sleep modes are automatic and limit the draw on the battery without sacrificing security.

The only battery type we are concerned with is Lithium style batteries. Lithium batteries have incredible energy density and better cranking amps than lead acid batteries of the same physical size, however, they have less amp/hours. Amp/hours is the ability to deliver a small amount of power of a long period of time i.e. electrical accessories/alarm systems. This information is posted on most lithium motorcycle battery manufacturer's websites.

Will RIDE work if a thief disconnects my battery?

Yes, the Main Control Module has an internal back-up battery that will transmit location information in a theft scenario.

What happens if my motorcycle is stolen?

With current and historical reporting capabilities, RIDE will report where your motorcycle is and where it has been. In the case of theft, activating emergency mode will generate a PIN number that you can give to the police. The police can then log in with that PIN and immediately locate the stolen vehicle.

How accurate is the GPS locator?

It is normal for the GPS signal to occasionally "drift" up to 10 to 20 feet.

I have an RLINK System. Can I use the new Ride platform, including the app and dash interface? Yes.

Just download the new app on your iOS or Android device, and use your existing login details.

How do I update my Ride device?

Ride is equipped with the ability to get firmware updates over-the-air. Check for updates in the Firmware section of the Settings page of the app. If an update is available, the app will prompt you to initiate the update.

Look through our comprehensive collection of motorcycle electrical parts right away.