



*Round Since 2001*

## FAQ

### **What is a safe cleaner to use when washing my rims?**

We generally recommend customers use Simple Green®, diluted 50/50, or something similar. As long as the cleaner doesn't contain harsh chemicals such as ammonia, solvents, or detergents.

### **My bike isn't listed on any of your application charts. Do you make products for it?**

Currently our application charts only account for newer models, generally late nineties and up. However, even though your bike may not be listed doesn't mean we don't make something that will work with it. We recommend you contact your local dealer and have them look up the part numbers to see if they match newer models. You can also contact us. We would be glad to research it further to find something that works for you.

### **I want to buy a rim from you but don't know how to put it on my bike. Can I do it myself?**

Lacing a wheel is a complicated process. Therefore, if you have never done it before, we do not recommend you do it yourself. We recommend you take it to your local dealer and have them lace it for you.

### **I just got a wheel set from you, what should I do to maintain it?**

We recommend that you tighten your spokes after every ride for the first 3-4 rides. The reason being that, because the wheels are newly assembled, the spokes have not seated completely into the hubs. As you ride the spokes will begin to seat in the hubs, and should be completely seated after 3-4 rides. Continue to check spokes periodically thereafter.