



General FAQs

Memphis Shades windshields are made from Lucite acrylic, providing superior optics and construction.

Memphis Shades windshields and fairings are DOT (Department of Transport) approved and conform to American Nation Standards Institute (ANSI) Z26.1 - 1996, Group 6, Safety Glazing Material for use in Windscreens for Motorcycles.

Memphis Shades fairings are made from opaque black Lucite acrylic with an inner structure of textured ABS

Care FAQs

Clean your windshield with plenty of soapy water (mild dishwashing liquid is best) and a soft cotton cloth. Use your bare hands to feel and dislodge bugs, or cover with a wet, soapy towel and let it soak. Don't use paper towels or scrape the surface of the shield with anything.

Never use any glass cleaning products, petroleum based chemicals, or cleaning agents with ammonia, bleach or any other harsh chemicals. This includes (but not limited to) RainX, brake fluid, acetone, paint thinner, benzene and gasoline. "If it hurts your nose, it will hurt the plastic." The use of glass cleansing agents will cause severe damage to your windshield, and will void your warranty.

Memphis Shades fairings come with a weather proof class A finish and do not need to be painted. However, they are made of Lucite cast acrylic and ABS plastic and can easily be painted using most automotive or motorcycle paint, with little preparation. (Most people have only the outer surface painted, but inner surfaces, including the ABS parts, can be painted.) Some paints contain organic solvents that can be harmful to Lucite and ABS. Paint makers have extensive application information and can make recommendations on specific formulations. Your local painter would routinely know this, and all things considered, having him paint it is preferable to doing it yourself.

FAQS

Memphis Shades warrants at no extra charge all product components, metal and plastic against defects in materials and workmanship for 24 months. Lost or damaged parts are replaced at no charge. If the customer feels that paying is the right thing to do, however, donations are accepted payable to the Saint Jude Children's Research Hospital.

Warranty items are shipped via UPS Ground on the day they become available. Memphis Shades does not carry any stock items but endeavors to produce and ship these items within one week, sometimes sooner.

Picking the Right Windshield or Fairing for you FAQs

Most riders like to be able to see over their windshields. But in order to do this and still get ample protection, the windshield must reach up between the tip and the bridge of a riders nose. If it doesn't, a rider will experience mild to severe buffeting. Many riders like looking through their windshields, but what they often fail to account for is rain. When it rains everyone has to look over the top of the windshield in order to see clearly. When choosing a windshield it's vital a rider chooses one that isn't so high that he or she can't comfortably extend themselves to see up over the top of the windshield. For the most accurate fitment possible, please stop in at a Local Dealer near you and use our "Windshield Sizing Guide"

A Plate Only kit contains mounting plates only, whereas a complete mounting kit contains anchoring hardware (stays on the bike), AND, mounting plates (that stay on the shield or fairing). Note: Kits with mounting plates are either Trigger Lock kits (no-tool removal) or Quick Change kits (Allen wrench required for removal). Trigger Lock mounting plates WILL NOT go on Quick Change anchoring hardware, and vice versa. (Trigger Lock anchoring hardware is easily identified as it has four 1" polymer bushings, to accept Trigger Lock mounting plates). If you have Memphis Shades Trigger Lock anchoring hardware already installed on your bike, you can mount a Memphis Fats, Memphis Slim, Memphis Shades Sportshield, or Batwing Fairing on your bike simply by purchasing a shield or fairing, and the applicable Plate Only kit.

Memphis Shades produces different types of HD replacement plastic, each in various heights, colors and gradients. To make sure you get the correct family type, we recommend that you measure the spacing of the hole pattern of your current HD windshield, and match them to the Memphis Shades product.